Pulsafeeder Technical Bulletin

Topic-MicroVision EX with PULSAlink (ACT-PULSALINK ordered separately) - how to activate the controller.

Note: For controllers that were shipped prior to PULSAlink release (09/30/16), additional steps beyond this technical bulletin may be needed in order to activate the controller (software will need to be updated for PULSAlink to function). Please contact Pulsafeeder technical support for assistance ppgspotech@idexcorp.com

MicroVision EX with PULSAlink communications requires PULSAlink activation to connect the unit to the internet and PULSAlink cloud communications website. The PULSAlink activation process requires completion of two (2) forms A and B:

FORM A - PULSAlink ADMINISTRATOR SET UP FORM: Lists the company's name, address and phone number and defines who their company administrator user will be by email address and password. Click this link for access to the form, http://www.pulsatron.com/support/pulsaworks

FORM B - ACTIVATION FORM: Lists the user(s) who will have access to the controller by email address and password and what access level they will have. Click this link for access to the form, http://www.pulsatron.com/support/pulsaworks

1. ADMINISTRATOR SET UP FORM A: When an order for ACT-PULSAlink is placed at the same time of purchasing a controller, the PULSAlink ADMINISTRATOR SET UP FORM (the form can be requested from Technical Services at ppgspotech@idexcorp.com) needs to be filled out and forwarded to technical services for processing. The information on this form will set up your company in the database and define if you will be the administrator on the account (adding/managing users and controllers) or if Pulsafeeder will be the administrator. An "administrator" will manage all database input/maintenance, from creating users and groups to assigning controllers to these groups (see the PULSAlink IOM that ships with the controller or ACT-PULSAlink activation kit). This form 'sets up' the account and can be filled out once an order is placed prior to receiving the controller. Once the account is set up, an email will be sent to the address on the form stating that they are set up with the administrator access for that user.

2. ACTIVATION FORM B: When the ACT-PULSAlink activation kit is received with the controller, the PULSAlink ACTIVATION FORM will be included. This is to be filled out with information on the users' passwords and what controller they are to have access to. Once the form is filled out, it should be forwarded to Pulsafeeder Technical Services at ppgspotech@idexcorp.com so that the user(s) can be entered into the database. When the account is activated, an email will be sent to the address on the form stating that the controller is now activated and can be accessed through the PULSAlink website.

3. When the ACT-PULSAlink activation kit is ordered for internet access to a controller that was ordered previously, it will include the PULSAlink ACTIVATION FORM which needs to be filled out and sent to Technical Services at ppgspotech@idexcorp.com for processing. Technical Services will determine if the ADMINISTRATOR SET UP FORM needs to be filled out from the serial number of the controller on the form. The sender of the form will be contacted if other steps need to be taken to activate the controller.

Controllers ordered with PULSAlink included, come complete with an RJ-45 cable for direct connection to your internet router or modem device. If ACT-PULSAlink was ordered, you will have to install the RJ-45 cable in the field. Refer to the technical bulletin "PULSAlink-connecting in the field," or the PULSAlink IOM that ships with the controller for further information.

| For Technical Support contact the Pulsafeeder Technical Support Team
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